

High Line VBC

Communication Channels

Here are general guidelines for whom to contact with specific issues/questions:

Issue/Question	Who Do You Call?
Late for practice or not able to make it to practice	Player should talk to/call his coach prior to practice
Missing a tournament	Player should talk to/call his coach prior to tournament
Someone on the team is bothering my son	Player should talk to/call his coach
The player feels that the coach is "picking" on him	Parent should try to resolve with the player's coach directly
Parent has issues with son's coach	Parent should try to resolve with the player's coach directly
The coach is not responding to parent concerns	Director, Randy Totorp
Financial Issues	Director, Randy Totorp
Quitting the Club	Director, Randy Totorp
Referring a friend to HL	Director, Randy Totorp
How to make a payment	Director, Randy Totorp OR Communications Director, Charla Nuñez
Uniform Issues	Communications Director, Charla Nuñez
Website Issues	Communications Director, Charla Nuñez
Registration	Communications Director, Charla Nuñez
Junior Olympics	Director, Randy Totorp OR Communications Director, Charla Nuñez